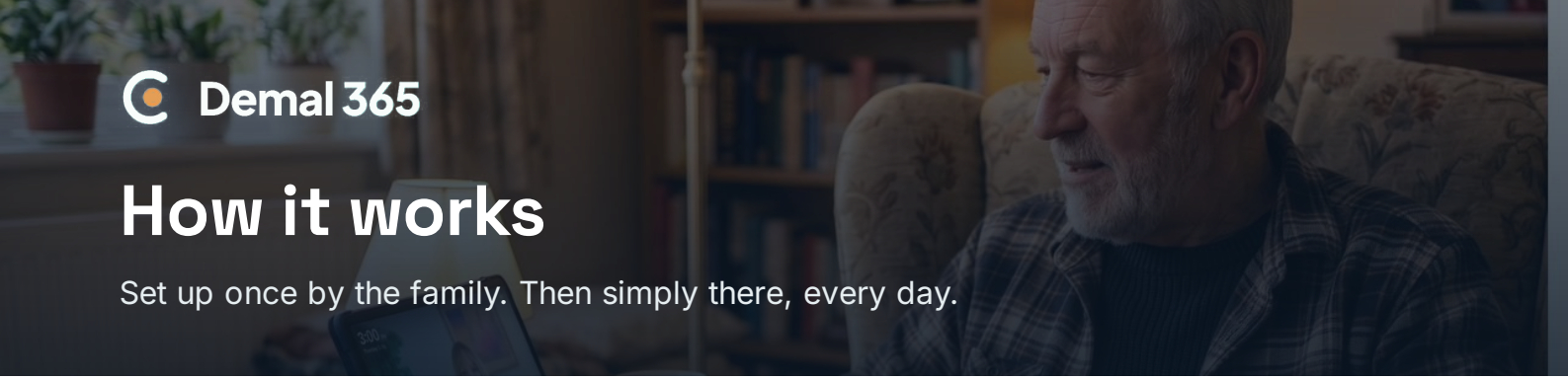


Demal 365

How it works

Set up once by the family. Then simply there, every day.

GETTING STARTED

1 The family tells Grace about them

A private profile in the family app: their life, their people, their routines, the music they love and the subjects to avoid.

2 The tablet arrives ready to use

Switched on, and Grace is there. It runs on its own mobile connection, so there is no Wi-Fi to set up, no passwords and no apps.

3 The family stays close from their phones

Video calls, messages Grace plays at the right moment, and new photographs, all from the family app.

ALL BY VOICE

Nothing to learn

The person talks to Grace as they would to anyone in the room, and she answers. No menus to learn, no passwords, no apps. A family call is answered with one touch.

- “Play me some music”
- “Show me the wedding photos”
- “Read me my book”

A DAY WITH GRACE

The shape of an ordinary day

Grace follows the person’s own routines from the profile, so the day has a familiar rhythm.

Morning	Mid-morning	Lunchtime	Afternoon	Teatime	Evening
Good morning	**Music**	**A message**	**Photographs**	**Family call**	**A story**
The day, the date and the weather	The songs they grew up with	From a grandchild, played by Grace	Grace talks about the people in them	One touch to answer	An audiobook, read aloud

What the family sees

A simple record of how the day was spent: conversations, music, photographs looked at and calls made. Never what was said, and never an assessment of anyone’s health or mood.

Alongside care, never instead of it

Demal 365 is a companionship and wellbeing service, not a medical device, health-monitoring system, safety alarm or emergency lifeline. We recommend it is used in addition to, never instead of, a personal alarm or telecare service.